**­Eduardo Saavedra De La Cruz**

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**Profile**

**Summary:** Master of Science in Business Analytics candidate at the University of California, Davis, with a strong foundation in data analysis, business intelligence, and crisis management. Experienced in leveraging data to drive strategic decision-making and operational improvements.

**Skills:** Exploratory Data Analysis, Statistical Exploration, Data Visualization, Supervised and Unsupervised Machine Learning, Experimental Design and Analysis, A/B Testing, Model Benchmarking

**Technologies:** R, SQL, Python, Tableau, Power BI, Advanced Excel, Spark, Hadoop, GA4

**Education**

**University of California, Davis**   **San Francisco, CA**  
Master of Science, Business Analytics (GPA 3.5/4.0) Jun. 2024

*Highlighted Coursework:* Data Management, Advanced Statistics, Big Data, Cloud Computing, ­­Machine Learning

**University of California, Davis**  **Davis, CA**

Bachelor of Science, Managerial Economics, (GPA 3.3/4.0) Jun. 2020

*Highlighted Coursework:* Econometrics, Economics, Calculus, Statistics

**Professional Experience**

**Mondavi Center for the Performing Arts**  **Davis, CA**

***Data Analyst, Practicum Project***  Sept. 2023 – Jun. 2024

*As part of the MSBA, analyzed customer behavior for a performing arts center with revenues of $10 million*

* Spearheaded the analysis of over 40K+ customer feedback surveys using Python and Excel, significantly enhancing operational efficiency through strategic data insights.
* Redesigned post-show surveys to increase data quantification, integrating results with ticketing systems to boost audience engagement for 30K+ patrons.
* Utilized Tableau to create interactive dashboards, uncovering key insights into sales trends, seating patterns, and customer behavior, driving data-driven decisions.

**United States Army Reserve** **Sacramento, CA**

***Combat Medic (68W)***  Dec. 2019 – Present

*Provided critical medical care and leadership in high-pressure environments, enhancing patient outcomes.*

* Delivered critical medical care in high-pressure environments, demonstrating precision and adaptability.
* Conducted advanced life-saving interventions in field conditions, maintaining composure under pressure.
* Facilitated effective team coordination and care planning in multidisciplinary environments, enhancing overall mission success.
* Developed and led peer training programs, reinforcing team capabilities and leadership in crisis management.

**USDA Rural Development - Single Family Housing** **Davis, CA**

***Loan Specialist*** Aug. 2018 – Mar. 2024

*Oversaw foreclosure processes and loan compliance, recovering* *substantial assets and streamlining operations within federal guidelines*

* Managed a diverse portfolio of 40 foreclosure cases, implementing strategies that reduced losses and expedited recovery processes.
* Recovered approximately $1 million in assets for the federal government by refining foreclosure resolution and coordination with key stakeholders.
* Ensured strict compliance with USDA guidelines and federal regulations through meticulous loan application reviews and processing.